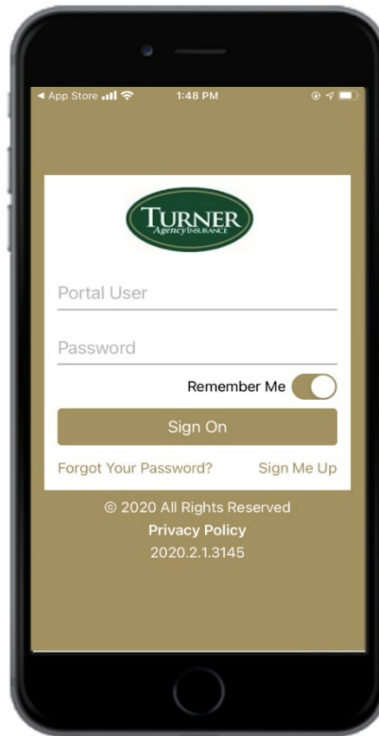


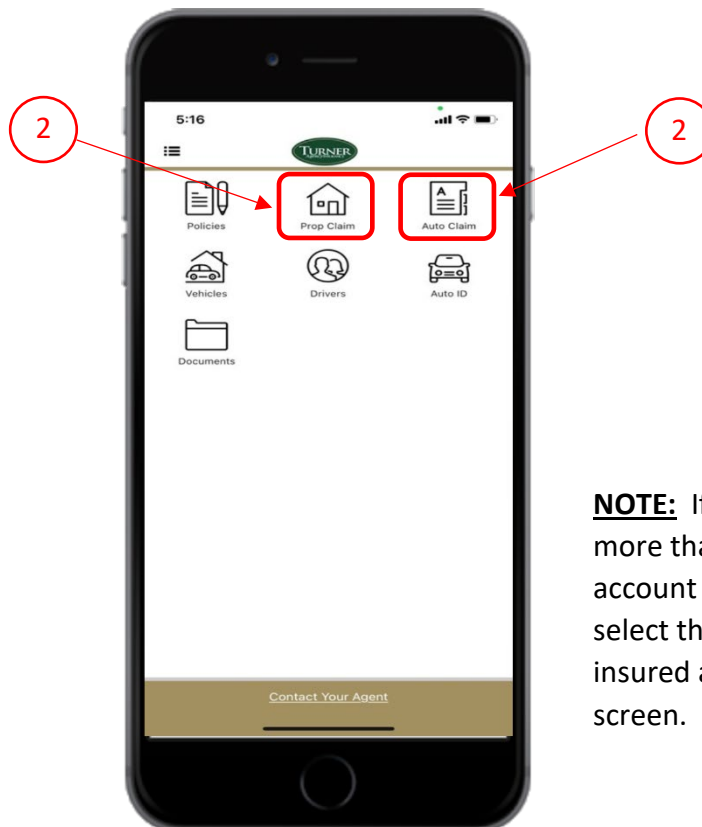


Submitting a Property or Automobile Claim

1. Open/Launch the Turner Agency Mobile app and sign-in with your Username and Password.

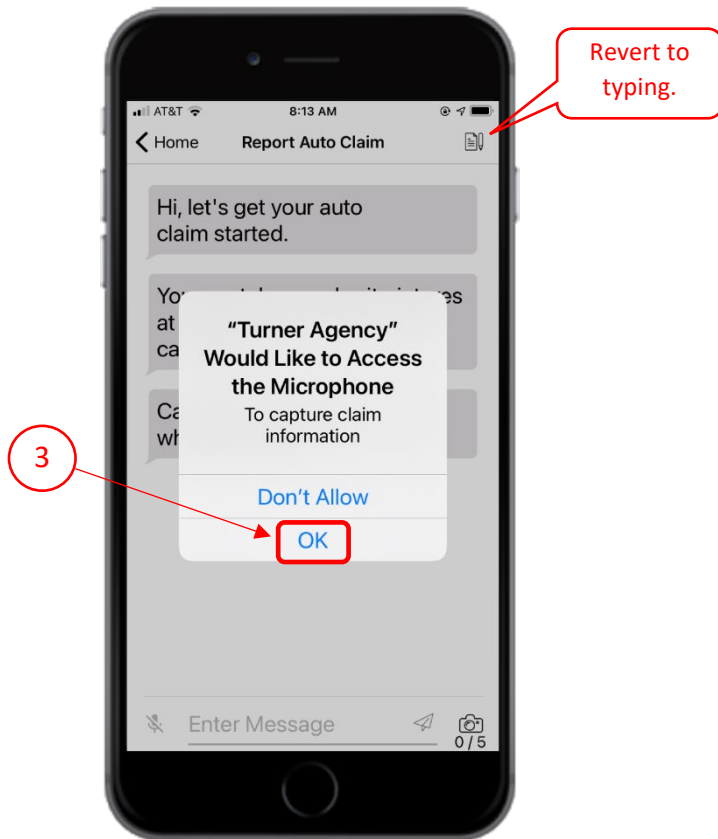


2. Select/Tap either the **“Prop Claim”** or **“Auto Claim”** icon from the Home page **“Dashboard”** as shown below.

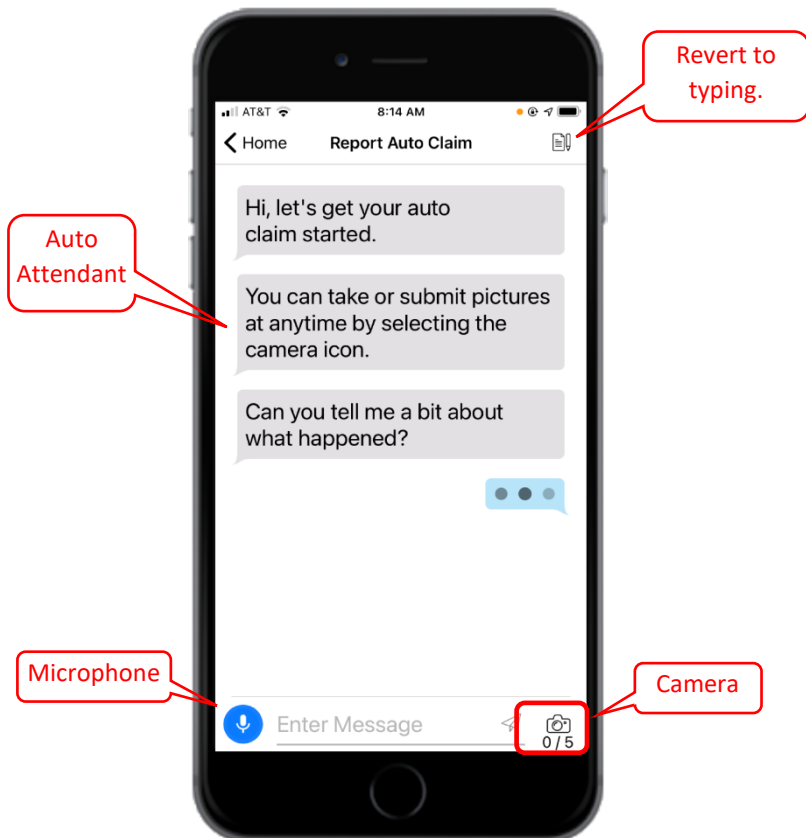


NOTE: If you have access to more than one insured account you will need to select the appropriate insured account on the next screen.

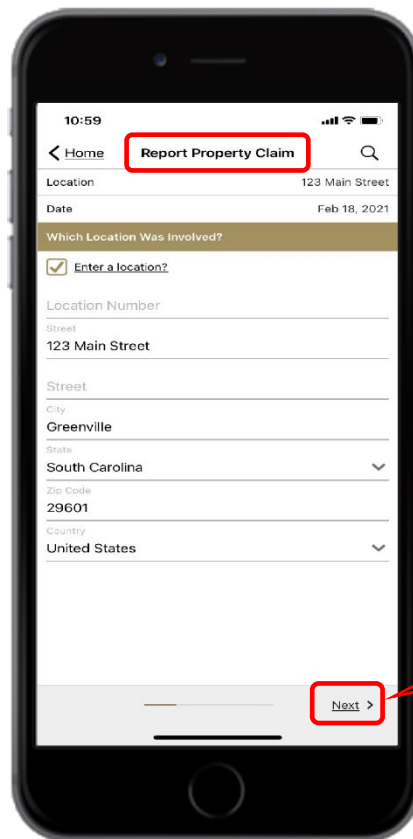
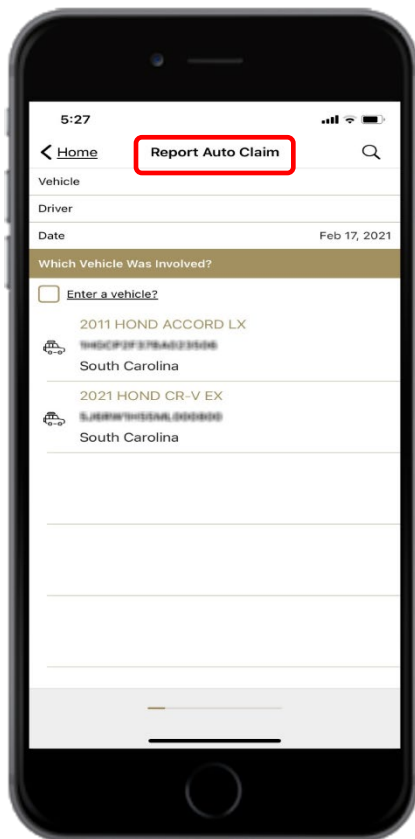
3. To use the Smartphone's microphone to report the Claim, select "OK" button.



4. An Auto Attendant will walk you through reporting a claim...



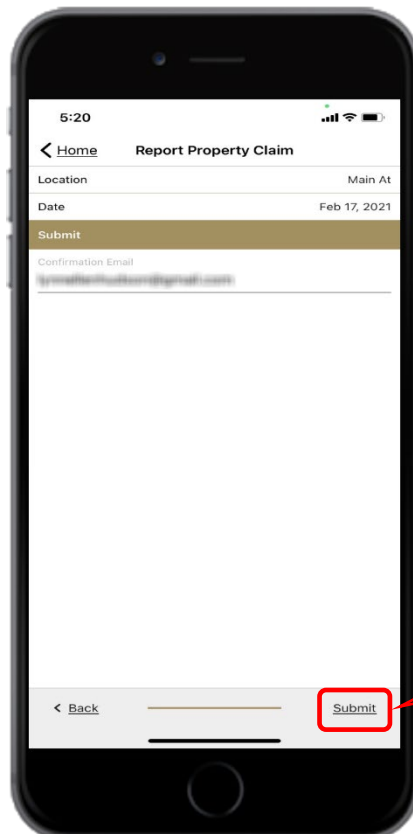
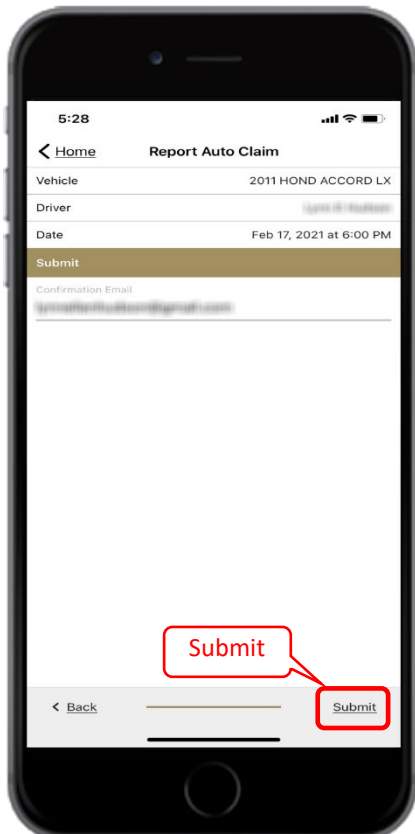
5. Complete each screen and select “Next” button at the bottom of each screen.



NOTE: If you cannot answer any of the questions, please leave blank. Notes can be added in the “Additional Information” section prior to submitting.

Next

6. Once all screens have been completed select/tap the “Submit” button.



NOTE: After selecting/tapping the “Submit” button, your Agent will receive an email with the change(s) or removal Request and will get back to you to confirm receipt and processing.

Submit

Submit